Customer Support Intern position at WEAR your brand

Wear Your Brand is a super ambitious company, aiming to revolutionize how gig economy companies procure their work gear and approach their onboarding process.

We're on a mission to provide unique services to food and grocery delivery enterprises in order to help them to deliver their products with ease.

We are looking for another rockstar member to join our expanding team.

What you will do

- Help customers in having the best experience possible in connection to our e-shops
- Solve problems and respond to customer queries in a timely and accurate way, via email or chat
- Contact our suppliers and partners by email or phone in order to handle customer service issues
- Analyze and report malfunctions
- Provide administrative support for internal projects
- Develop your skills and focus on how to have a great impact on our customers

The way we work

Our office is located in Győr in a loft building, providing a real startup atmosphere. As an ambitious team, we are working hard, but we are also making sure that nobody burns out. We respect your personal life and free time.

Skills & Requirements

- Business level of English in writing and speaking
- Good communication skills and customer-oriented attitude
- Strong sense of responsibility and precision
- Experience in working with G Suite or Office 365 softwares
- Experience in similar field is an advantage
- Minimum 20 hours of availability per week

What do we offer?

- net 1000 Ft/hour
- Zero bullshit and trusting culture
- A smart and talented team
- Professionally challenging projects and development options (trainings, workshops)
- A hard working, but flexible work structure
- High quality work equipments (ergonomic chairs, first class IT products)
- Healthy food and a fun environment in the office to refresh the mind during work (Table tennis, table soccer)

You would like to gain more insight into WYB? **Check out our intro video!** https://youtu.be/aQ7Flx5nvdw

How can you apply?

Send your English resume to <u>zsofi@wearyourebrand.com</u> or contact Zsófi through LinkedIn: <u>https://www.linkedin.com/in/szilagyizsofi/</u>